



## COMMUNICATIONS TECHNOLOGY

2011

Communications technology (voice and data)

does not meet business requirements



meets business requirements

Ranking

1	DENMARK	9.45
2	LITHUANIA	9.35
3	SWEDEN	9.30
4	ICELAND	9.24
5	HONG KONG	9.02
6	PORTUGAL	9.01
7	ISRAEL	9.00
8	NORWAY	8.99
9	KOREA	8.90
10	FINLAND	8.78
11	AUSTRIA	8.73
12	NETHERLANDS	8.72
13	USA	8.70
14	CHILE	8.67
15	SINGAPORE	8.66
16	SWITZERLAND	8.66
17	GERMANY	8.61
18	JAPAN	8.58
19	FRANCE	8.47
20	BELGIUM	8.43
21	TAIWAN	8.36
22	CANADA	8.34
23	SLOVAK REPUBLIC	8.32
24	CZECH REPUBLIC	8.22
25	HUNGARY	8.21
26	LUXEMBOURG	8.19
27	ESTONIA	8.18
28	QATAR	8.17
29	TURKEY	8.04
30	GREECE	8.04
31	MALAYSIA	8.03
32	INDIA	8.00
33	BULGARIA	7.88
34	JORDAN	7.87
35	POLAND	7.82
36	UNITED KINGDOM	7.79
37	CHINA MAINLAND	7.72
38	CROATIA	7.70
39	UAE	7.55
40	SPAIN	7.46
41	SLOVENIA	7.36
42	COLOMBIA	7.29
43	RUSSIA	7.06
44	ROMANIA	7.01
45	IRELAND	6.88
46	AUSTRALIA	6.84
47	PHILIPPINES	6.84
48	ARGENTINA	6.83
49	INDONESIA	6.71
50	ITALY	6.55
51	UKRAINE	6.48
52	KAZAKHSTAN	6.44
53	PERU	6.29
54	NEW ZEALAND	6.23
55	MEXICO	5.89
56	THAILAND	5.82
57	VENEZUELA	5.81
58	BRAZIL	5.77
59	SOUTH AFRICA	5.50